

Service Coordinator Resources

Service Coordinator: Kathrina Puno

Contact via ORCHID message (preferred); Phone: x73258, Kapuno@dhs.lacounty.gov

Service mainly for patients with LA Care and Health Net

Services Provided:

- Assistance w/ referrals for Out of Network Services (acupuncture, dialysis)
- Assistance w/ resources offered by patient's health insurance, i.e.: transportation, dental, vision
- Assistance w/ home health, hospice, SNF placement (SW locates SNF, service coordinator can obtain authorization)

Outside Records: Krystal Solis

Contact via ORCHID message

Services Provided:

- Assistance w/ transition of care from outside ER/hospitalization back to primary care and obtaining outside records